

# OTOA Contract Classes: Custom Courses for Agencies

## Agency Custom Training — On-Site, Mission-Specific

Bring OTOA instruction directly to your agency with training designed around your operational needs, policies, and environment.

### ? Designed Specifically for Agency In-Service Training

OTOA Contract Classes support annual or periodic in-service requirements while eliminating travel time, hotels, and unnecessary time away from duty.

### What This Training Covers

Contract Classes may include in-service instruction in:

- **Firearms** — duty pistol, carbine, fundamentals, low-light, decision-making
- **Response Tactics** — active threat response, movement, communication, casualty care integration
- **Patrol Operations** — single-officer and small-unit response, coordination, tactics
- **SWAT Operations** — team tactics, leadership, patrol/SWAT integration, mission-specific training

### How the Program Works

Each class is developed with agency leadership and training staff to identify objectives, gaps, and desired outcomes. Based on that assessment, OTOA builds a **custom in-service curriculum** using proven methodologies and instructional standards.

Courses are available in **one- to five-day formats** and can be structured for patrol, SWAT, supervisors, or blended groups. Training is conducted at your facility or another approved location.

### In-Service Training: Bring OTOA to You vs. Sending Personnel Out

**Bring OTOA to Your Agency** Recommended

- **Designed as Agency In-Service Training**

- Custom-built around your policies, equipment, and mission
- Conducted **at your facility or approved location**
- **No hotels, no airfare, no mileage reimbursement**
- Minimal time away from duty
- Trains multiple personnel at once
- Built for patrol, SWAT, supervisors, or blended groups
- Delivered in your real operating environment
- Focused on response, decision-making, and life-saving outcomes

## **Send Personnel to Off-Site Training**

- Often not aligned with in-service requirements
- Generic curriculum built for a broad audience
- Requires travel to an external site
- Travel, lodging, per diem, and overtime costs
- Extended time off-shift and backfill required
- Limited seats; personnel attend individually
- Typically, role-specific, not integrated
- Training occurs in unfamiliar settings
- Focus varies by course and provider

**In-service training should fit your agency—not force your agency to fit the training.**

## **Administrative Control & Access**

Upon contracting, agencies receive a **custom registration code** providing exclusive access to their specific in-service training course. Enrollment, course materials, and administrative tracking are limited to the contracting agency.

## **At-a-Glance**

Training Type

**Agency In-Service Training**

Delivery

**On-site (agency-approved locations)**

Duration

**1–5 days**

Audience

**Patrol, SWAT, supervisors, blended groups**

Curriculum

**Fully customized to agency needs**

Instruction

**Delivered by vetted OTOA instructors**

## Purpose & Outcomes

OTOA Contract Classes strengthen operational readiness, reinforce sound decision-making under stress, and improve coordination across roles and units. As an **agency in-service training solution**, the focus is on reinforcing critical skills and preparing personnel for real-world incidents involving immediate risk to life.

**You tell us what you need. We build the training. Your personnel are better prepared to respond and save lives.**

## Contact OTOA Training

EMAIL

[training@otoa.org](mailto:training@otoa.org)

PHONE

[\(216\) 282-7928](tel:(216)282-7928)